

**1.Watch introduction**  
Model: Q12B

**Some button function instruction:**  
Camera:Click the camera menu camera interface to take pictures,and you can take a see the pictures in the ablum.

Please read the manual carefully before using for correct inst-allationand fast use. Colors please refer to the real product.

**2.Preparation before using.**  
(1)Check all the accessories if they are complete.  
(2)Choose the Micro-SIM card which match to the GSM network ,you can refer to opinions of the dealer.  
(Power off before you insert the Micro-SIM card)  
(3)The Micro-SIM card need to have GPRS function and call screening function.  
(4)Install the APP on the phone,you can ask the dealer if you don't know how to download it.  
(5)The bar code and QR code is used to registered users.

**3.Product functions:**  
Location,Phone book,Quick learning,WeChat

**4.1 Clock page**  
**4.2 Main screen display:** start from the left on the first line: GSM signal, power capacity. The second line: Time (24-hour mode). The Third line: Love reward. The Fourth line: ,date,week day.  
**4.3 Phone book:** click this icon then you can see the 10 contact No. in the APP,select and click any of the No. to call.  
**4.4 Quick learning:**click the gearwheel icon on the bottom right corner to set the game mode. There are easy, normal and hard 3modes. Click the "Start" button to start the quick learning function.  
**4.5 WeChat:**Enter into to chat with APP, and you can send voice messages and pictures to the phone. Please note: the watch can not send word messages to the phone APP, while phone APP can send word messages to the watch.  
**4.6 APP download:**Use the phone to scan the QR code to download APP.  
**4.7 Camera:** You can take pictures by clicking into this icon.  
**4.8 Album:**You can view the pictures took by the watch by clicking into this icon. Picture can be deleted.

**5.Mobile client operate instructions**  
**5.1 APP register( Note>Please choose the right language and region before register)Register first before login to your account. You can get your register ID on the back of the watch and input the ID on APP, and the ID of the user name is not less than four characters (letters or Numbers).ID and user name is the only that can't be repeat, other information can be input casually. And the password can be modified. The registration screen as below:**

Please refer to the real display

**5.2 Login**  
APP Functional menu interface  
Enter the correct account and password in the APP interface and click  
login, then you can enter the main interface. The picture is shown as Below.

Please refer to the real display

**Function description**  
(1) **Chatting:** Can do voice chatting between the watch and APP. Sending voice messages from APP- APP starts recording and send to the watch once you press the start button, the recording can last 15seconds. It will notice on the voice menu if the watch receive the message, and you can click to listen the voice message. Watch recording: Touch the screen to enter the chatting menu, then long push for recording, and release to send the message to the APP.  
(2)**Map:** check the position of the watch at any time. The interface of map can display the location of the watch and mobile phone APP. Click on "location" watch then start real-time positioning for 3 minutes, upload interval is 10 seconds and restore to the default operating mode after 3 minutes.  
(3) **Settings:** You can set every parameter of the watch.

Please refer to the real display

①**Set SOS number:** After connection with your mobile phone, you could choose 3 numbers in your phonebook to save as emergency contact persons. In emergency, you can long press the SOS key for 3 seconds to alarm. If the call is answered, it won't dial any more, or it will keep dialing until the second round finished.

②**Listening:**General settings for the parent number, watch dial the number. be set initiatively after determine, Watch can't hear the sound of the phone, Mobile phones can't hear the sound of the phone.  
③**Don't disturb period:** The three period of watches to block all calls.  
④**Take photos remotely:** Press the "remote photograph" button then you can control the watch to take photos remotely, and keep updating the menu in 30seconds. You can enlarge the picture by clicking it and rotate it in 90degrees, and also check the photographing time.  
⑤**SMS alerts Settings:** low power, SOS. Two alarm message switch.  
⑥**The phone book:**The watch can be set 10 phone numbers, and these 10 phone numbers can dial the watch with each other, is a two-way conversation.  
⑦**Restore the default work mode:** The default work mode: open the 24 hours per day, upload interval of 10 minutes.  
⑧**Electronic fence:**Fence minimum radius is 200 meters, it will produce the alarm of the fence when a user walk outside of the fence.  
⑨**Love reward:** Select the number of hearts on the APP and click the determine key, then the information will be sent to watch. And the screen will show love hearts and number.

(6)**Watch alarm:** can installed three alarm clock, alarm clock can be set according to their own requirements.  
(7)**Looking for watch:** You can send this instruction when your watch lost, the watch will ring the bell for a minute, then you can look for your watch, and you can press any key to stop ringing the bell.  
**Attention:** You can find the ID number in the equipment list, if this ID do not match the ID sticked on the watch, the watch will not be able to link the APP. "Help" documentation for all functions are made more detailed instructions, you can go into the instructions carefully.  
**5.3 Watch alarm instructions**  
Once device receive any alarm, alarm notice will be sent to the client, click to the notice, the client will see the list of alarm details and view them.  
**6.Watch working mode functions**  
**Three basic working mode:** The normal mode, the power saving mode and the following mode. The work upload interval of three patterns are different. Normal mode:upload interval is 600 seconds Power saving mode:upload interval is 3600 seconds Following mode:upload interval is 60 seconds.

**7.Device related instructions**  
**7.1 SOS emergency alarm**  
Press the SOS button for 3 seconds, the terminal screen SOS,the terminal will into alarm state, it will dial three SOS number for two rounds. If the call is answered, it won't dial any more, or it will keep dialing until the second round finished. And at the same time it will send a alarm notification to the APP.  
**7.2 Low power alarm**  
If the power percentage is less than 20%, it will alarm, and terminal will send a alarm message to the center number. At the same time it will send a alarm notification to the APP.  
**7.3 Chatting**  
Enter the menu on the watch, you can chatting with APP  
**7.4 Remote monitoring**  
Firstly, you need set tutelar number, and send opening voice monitoring instructions to device, then device will dial to the tutelar number, turn to auto answer state. And for one-way conversation, device can't hear voice of the other side.

**7.5 Turn off**  
Remove Micro-SIM card then click turn off button, APP remote control to power off.  
**7.6 The Phone book**  
APP can be set 10 Numbers, these Numbers can dial telephone to the watch, and realize the double talk.  
**7.7 Answer/ hang up the call**  
Touch the virtual key to answer the incoming call, and touch power on button for hang up.  
**8.Trouble diagnoses**  
Device can't connect to server at the first time and the backend show off line. Please check below:  
1) Check if you have put the Micro-SIM card correct, and the screen display is normal, please refer to the picture instruction.  
2) If your Micro-SIM card is out of service, please check if you have open the GPRS service.  
3) Whether GPRS service was canceled  
4) Check whether the parameters of service is right from the supplier, and then set it right.

**9. QR code scanning entrance**

Android and ios can all scan it, after entering it you could choose android or ios APP(QQ scan)

Phone watch three guarantee voucher

# Certificate

Enjoy after-sale service guarantee

QC  
PASS  
Q3

The product is approved to leave the factory after passing the inspection  
Product Name: GSM wireless data terminal  
Production date: November 2019

**Product performance failure table**

Name	Performance failure
Watch host	Functional effectiveness listed in the manual No display / wrong words Unable to power on or log in normally Dial up error Abnormal startup Poor contact of SIM card Key control failure Silent, one-way silent or abnormal Due to structural or material factors
Charger	Not working or not working properly Unable to charge normally with the specified charger
Battery	Watch still doesn't work after charging The judgment basis is that the watch capacity is not less than 80%

**After sales registration form**

Purchase account ID: \_\_\_\_\_  
Purchase order No: \_\_\_\_\_  
After sales reasons: \_\_\_\_\_  
Handling method / replacement: \_\_\_\_\_  
Customer Name: \_\_\_\_\_  
Mobile phone contact: \_\_\_\_\_  
Troubleshooting: \_\_\_\_\_  
Repair personnel: \_\_\_\_\_  
receiving address: \_\_\_\_\_

Please read the warranty instructions on the back carefully Fill in the above information carefully

## Warranty instructions

The product nature of artificial damage of user's watch in warranty/you can enjoy three guarantees of service if you can break down:

Within 7 days from the date of purchase, the main unit of the smart watch has performance failure. If it cannot be used normally after several times of debugging, it will not affect the secondary sales. Next, you can choose to replace the smart watch host with the same model and specification or repair it. During the warranty period, if there is any performance failure of the main engine that is not damaged by human, it will be consumed. With the warranty card, you can go to the maintenance point established by our company to wake up free maintenance service.

### Safety tips

This product is a battery storage electronic product. Please use the Operate under the guidance of parents to avoid accidents of children